



Port Hope Police Service

Annual Report 2020



Port Hope Police Service 2020 Annual Report

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Mission Statement

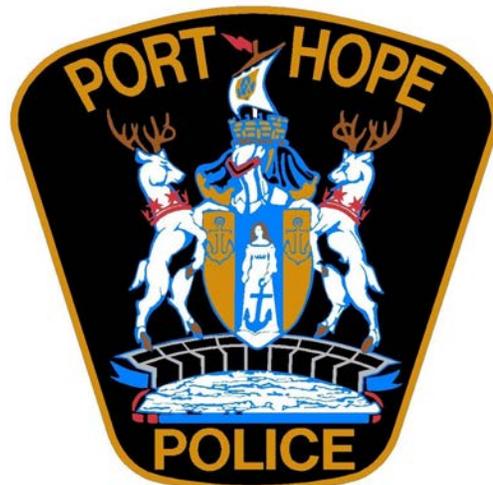
The Port Hope Police Service is committed to achieving excellence in the service of our community and in ensuring the safety and security of every citizen.

Timely response, team work, community engagement, full complete investigations, and assistance to victims and witnesses, will be the hallmarks of our performance.

Members shall perform their duties with full regard to our tradition of performing all duties with professionalism, dignity, respect, service, and honour.

Members will approach each task with a view to the foregoing as the touchstones by which we conduct every facet of our work. Common sense and fairness to all shall be valued.

Members shall perform their duties with full regard to the Charter of Rights and Freedoms, the Laws of our Country, the policies of the Port Hope Police Services Board and the directives of the Port Hope Police Service





Port Hope Police Service 2020 Annual Report



Port Hope Police Services Board



Jeff Gilmer, Board Chair

Sarah Giddings, Board Administrator

Message from the Chair of the Port Hope Police Services Board

On behalf of the Port Hope Police Services Board (Board) I am pleased to present the Port Hope Police Service (PHPS) Annual Report for 2020. The Board would like to commend the PHPS for their exemplary work during a particularly difficult year. COVID-19 changed the course of 2020 dramatically and we are grateful to the PHPS for doing their part in keeping us safe during this unprecedented time.

As specified in the Police Services Act of Ontario, the mandate of the Board is to ensure that adequate and effective policing is provided for the citizens of the Municipality of Port Hope.

2020 brings an end to the period covered by the 2018-2020 Business Plan. In reviewing the objectives set out in this plan, it is clear the priorities that were laid out in the plan have been addressed by the PHPS, for the betterment of the people of the Municipality of Port Hope.

The Board meets on the fourth Thursday of every month at 55 Fox Rd, or virtually as COVID-19 safety protocols allow. Our meetings are open to the public, and we encourage participation from members of the community.

In closing, I would like to thank my fellow Board members for their continued commitment and to the officers and civilians at the Port Hope Police Service for all their efforts.

2020 Port Hope Police Service Board Members

Jeff Gilmer - Chair – Provincial Appointee

John Hudson - Vice Chair – Council Appointee

Laurie Carr – Council Designate

Les Andrews – Council Designate

George Kallonakis – Provincial Appointee



Port Hope Police Service 2020 Annual Report

Message from Chief of Police



Chair Gilmer and Members of the Port Hope Police Services Board:

I am pleased to present to you the annual report for the Port Hope Police Service for 2020. You will not only find information contained in this report that is presented to you to satisfy legislative requirements but also information that will give a thorough insight into our 2020 operations within the community.

At the end of 2020, we wrapped up a very successful 2018-2020 Business Plan where we were able to meet or exceed the priorities that the Board and community laid out for us to accomplish during that timeframe. We are excited to now be working towards completing our objectives laid out in the new 2021-2023 Business Plan that was completed last fall.

2020 was a very trying year for not only all emergency services providers but for everyone as we fought hard to deal with the grasp of the global Covid-19 pandemic that swept across the globe. Throughout the year our focus changed from one priority to another as our nation struggled to overcome the issues as they presented themselves. In March, April and May we were challenged to acquire and deploy sufficient Personal Protective Equipment during a national lockdown. Through the summer we had to locally enforce new rules surrounding fishing and trespassing along the Ganaraska River. Into the fall we witnessed the second wave of the virus as the numbers of infected persons climbed exponentially on a daily basis until we entered another lockdown period. During the pandemic we learned how to continue to deliver policing services while keeping all of our staff safe. New protocols were developed, new partnerships were formed and through it all we maintained our ability to keep the community safe as well as keep our staff safe. I am personally extremely proud of all of our uniformed and civilian members for maintaining their health, their commitment to the community and their overall composure during this very trying year.

As we move into 2021 there is a quiet optimism that we will pull through the pandemic and can return to a new normal in our community. I would like to thank the members of the Port Hope Police Services Board for all of their unwavering support during the year and look forward to continuing to work with them to deliver professional policing services to Port Hope in the future.

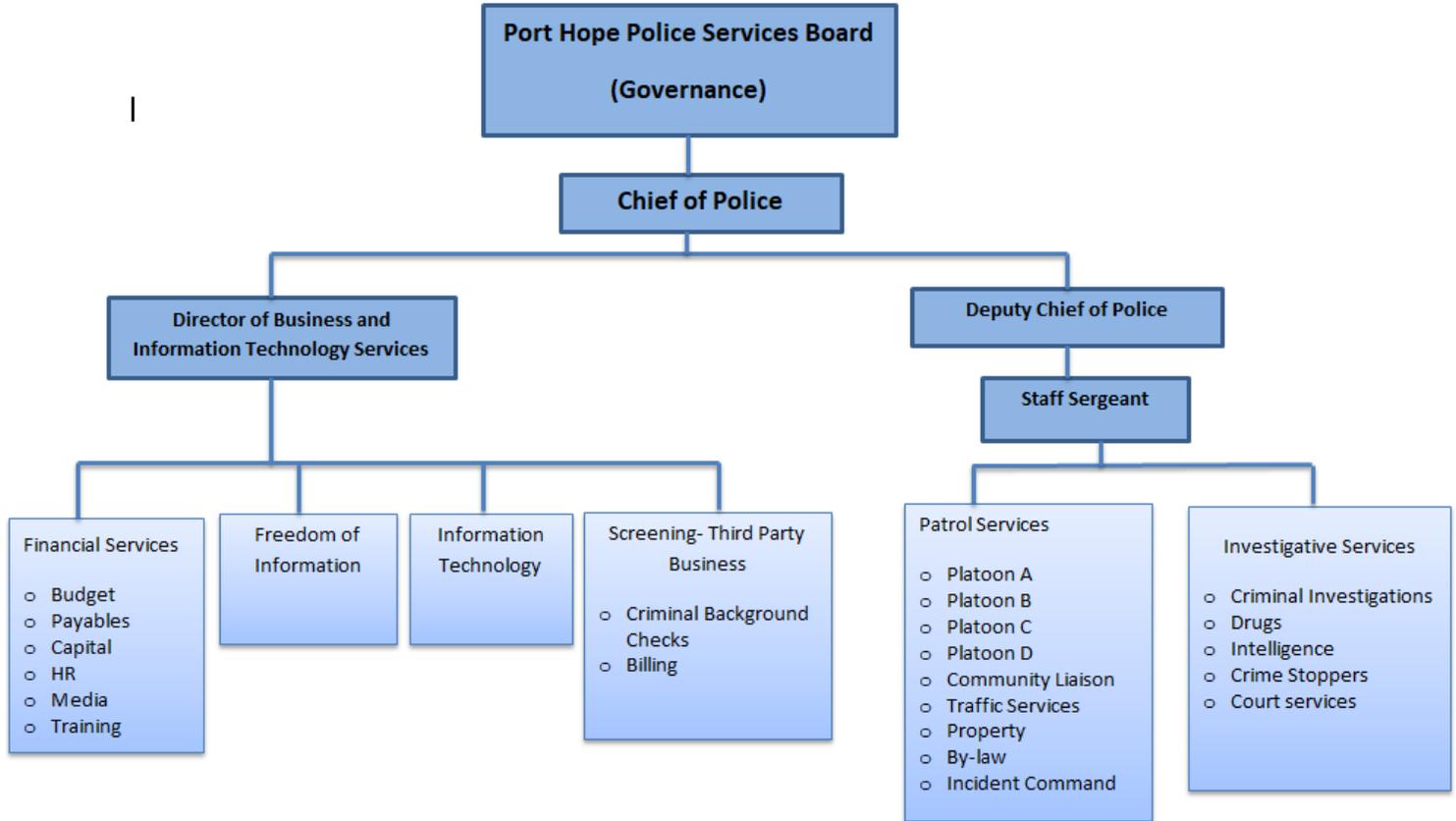
A handwritten signature in black ink, appearing to read "B. Wood".

Bryant Wood, Chief of Police



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Organizational Structure December 2020



Civilians:

Director of Business and I.T. Services
 5 Civilians– Courts/ Screening/ FOI
 1 Special Constable
 4 Cell monitors

Uniform:

1 Staff Sergeant
 5 Sergeants
 16 Constables
 1 Constable Part-time

Staff changes in 2020:

Retirements

Deputy Chief Darren Strongman after 34 years and 3 months

New Hires

Special Constable Jeff Harman

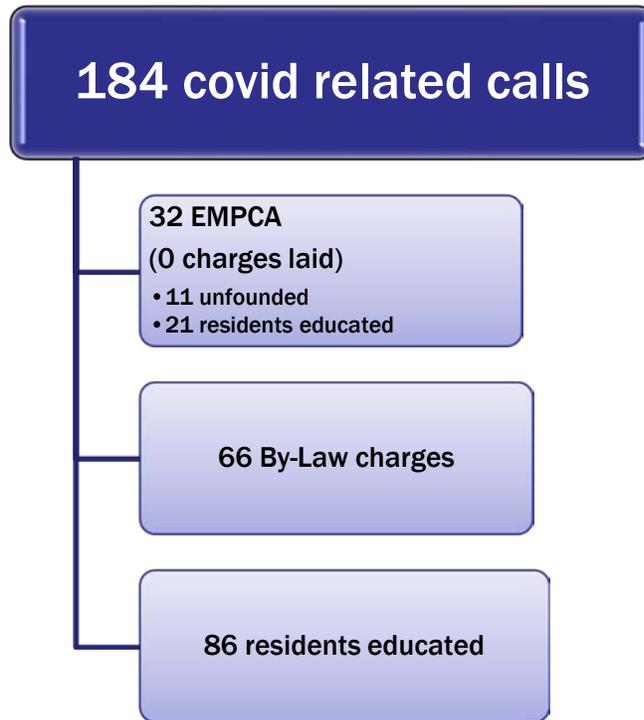
Part time Constable Daniel Belanger



Coronavirus (COVID 19) and the Pandemic

On March 17, 2020 the Ontario Government declared a state of Emergency in an attempt to slow the spread of COVID-19. This State of Emergency changed the lives of everyone in Ontario.

During this unprecedented stressful time, the approach taken by the Port Hope Police Service was one of education. The Uniform members gave out warnings and laid some by-law charges but the main goal was to educate the residents on the Ontario Regulations that were being implemented by the Province.



*Emergency Measures and Civil Protection Act (EMPCA)



Covid Wedding 2020



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Police Statistics 2020

Calls for Service

In 2020 the Service saw an increase in calls for service by 6%. The foot patrols hours did go down from 508 to 459 hours. But vehicle patrol hours were up.

Focus	Total 2020	Total 2019	%
Calls For Service	5,451	5,128	6 %
Foot Patrol (hrs)	459	508	-10 %
Vehicle Patrol (hrs)	11,862	11,427	4 %

Below is a breakdown of the 2020 incidents by priority:
17.43 % of the calls were for emergent situations.

Priority 0	Priority 1	Priority 2	Priority 3	Priority 4
65	885	1267	796	2438
1.19%	16.24%	23.24%	14.60%	44.73%

Priority 0

Active emergent incidents where there is loss of life or imminent loss of life or serious injury.

Priority 1

Emergent incidents where there is or the potential of serious injury or loss of life.

Priority 2

Situations where there could be property damage or minor injuries.

Priority 3

Non serious incidents, minor property damage,

Priority 4

Non serious incidents assistance to public and officer self-initiated incidents.





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Court Services

Port Hope Police Services Court office is responsible for court case management. Below are the numbers of crown briefs generated, charges laid and prisoners detained in 2020 compared to 2019.

Focus	Total 2020	Total 2019
Crown briefs generated	123	152
Criminal charges adult	341	222
Criminal charges youth	22	6
Prisoners detained	101	98

Provincial Offences and By-Law Statistics

Port Hope Police Service saw a drop in highway traffic act charges much of which can be attributed to the lockdowns as residents were only leaving home for essential needs. The By-law charges saw an increase which again is related to the pandemic as a result of Port Hope Council enacting a by-law to manage gatherings.

Statute	2020	2019	%
Highway Traffic Act	687	1149	-40%
Liquor Licence Act	9	17	-47%
Trespass to Property Act	1	4	-75%
Dog Owner Liability	2	0	100%
Compulsory Insurance Act	30	103	-71%
Municipal By-Law (Other)	103	6	1617%
Part 3 Summons	38	73	-48%
Fish and Wildlife Conservation Act	12	23	-48%
Traffic By-Law	145	299	-52%
Cannabis Act 2017	1	1	0%
Total Charges	1028	1675	46%





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Major call types:

Violent Crime Statistics:

Violent crime calls are traumatic for families, the community and first responders. Investigations are lengthy and complex with a wide variety of resources being expended.

Violent crimes:	2020	2019	+ / - change
Attempted murder	5	0	5
Sexual Assault	11	13	-2
Assaults	57	71	-14
Robbery	2	0	2
Criminal Harassment	8	14	-6
Utter threats	29	33	-4
Luring a child via computer	1	0	1
Indecent/Harassing Communications	12	5	7
Other violent offences	2	3	-1

Property Crime Statistics:

Property Crimes	2020	2019	+ / - change
Break & Enter	26	30	-4
Theft	105	97	8
Shoplifting	18	20	-2
Frauds	69	62	7
Mischief	64	46	18

Property crimes in general continue to remain the same year over year with a few exceptions.

Mischief which is the wilful or reckless destruction of another person's property, or the interference with another person's property rose by 18 calls in 2020.

Theft complaints increased particularly in the area of theft under \$5,000.

Other criminal code crime statistics

In general, 2020 remained constant in the number of incidents reported of general criminal complaints from 2019. There was an increase in 911 "hang ups" which do use up police resources.

Other criminal code crimes	2020	2019	+ / - change
Bail Violations	19	31	-12
Disturb the Peace	26	24	2
Counterfeit Money	4	1	3
Breach Probation	9	11	-2
Fail to attend	1	10	-9
Suspicious Person	139	142	-3
Drugs trafficking possession	18	14	4
Domestic Disturbance	63	54	9
911 hang ups	284	237	47



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Youth Crime:

Compared to 2019 youth crime decreased considerably. As a Service we believe a major contributing factor to this decrease is with schools being closed and youth having to stay at home due to the stay at home orders.

TYPES	2020	2019	2018
Diversions in lieu of charges	14	69	10
Youth crime cleared	28	116	28

The Service has been actively engaged in schools and has been creating programs for children in Grades 8, 10 and 12. The initiative Introduction of Managing Choices, Changes and Challenges Programs to youth in Port Hope is a 3-year grant funded by the provincial government.



Criminal Investigations Bureau (CIB):

Below are statistics from 2018 to 2020 for the Criminal Investigations Bureau (CIB) team.

	2020	2019	2018
Reported crimes investigated by CIB unit	165	179	135
Warrants/Production orders	18	17	20
Charges laid by unit	106	104	53
Cybercrime investigations		3	36
Cybercrime charges laid	0	0	0



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CIB Notable Drug Seizure 2020:



On Wednesday the 17th June 2020 as part of this ongoing investigation members of the Criminal Investigations Bureau with the assistance of Uniform Officers arrested and charged two persons for trafficking and possession of illegal drugs including cocaine, purple and blue fentanyl. Also seized was a loaded hand gun. Police further seized \$4,750 and a 2013 BMW 328x as proceeds of crime being offences related property. The street value of the illicit drugs was approximately \$9,000. A 44 year old Cobourg man was charged with 1 count of possession of controlled substance cocaine for the purpose of trafficking, 1 count of possession of a controlled substance fentanyl, 1 count of possession of proceeds of crime and 1

count of breaching his probation. A 29 year old man from Pickering was charged with 3 counts of possession of controlled substance fentanyl and cocaine for the purpose of trafficking, 8 counts of weapons related charges including possession of a loaded firearm, 1 count of possession of proceeds of crime and 2 counts of failing to comply with Recognizance. Both males were held in custody for a show cause hearing.

Joint Operations:

The Port Hope Police Service works closely with our law enforcement partners. This relationship extends to Cobourg Police Service, OPP, Ministry of Transportation, Durham Regional Police Service, Ministry of Natural Resources to name a few.

The CIB department works closely with other police services in the area on projects to combat drugs, guns, human trafficking and other criminal activity. In 2020 the department had 114 interactions with other police services.

2020 saw a number of other joint venture operations such as working closely with the Ministry of Natural Resources for fishing season opener both in the spring and the fall.





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Drug Recognition:

Port Hope Police Service has an officer that has been trained as a Drug Recognition Expert. This Officer is responsible for the coordination of the DRE (Drug recognition program) and SFST (Standardized Field Sobriety Test) programs within Port Hope Police Service.

Standardized Field Sobriety Test - three tests are administered and evaluated in a standardized manner, to obtain validated indicators of impairment as listed in the Canada Gazette – Evaluation of Impaired Operation (Drugs and Alcohol) Regulations.

In 2020 there were 20 incidents of impaired offences resulting in charges.

4	Impaired involving both alcohol and drugs
7	impaired involving alcohol only
9	impaired by drugs only

Assist Other Services:

The Port Hope Police service works jointly with O.P.P. and Cobourg Police Service in sharing resources when needed. Below are numbers for when Port Hope Police assisted other police services in 2020.

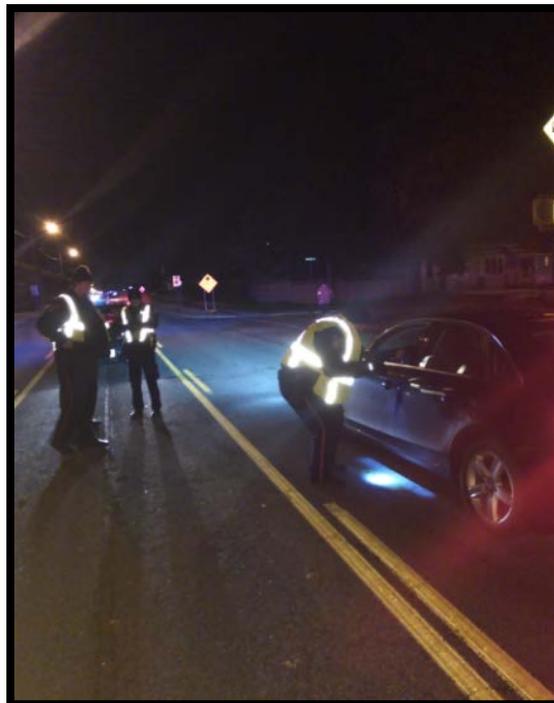
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**Intoxilyzer
Technicians*
assisted**

1

**Drug
Recognition
Expert assist**

*Intoxilyzer technicians conduct the breathalyzer tests.





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Salmon Fishing Run:



Every year the Port Hope Police Service dedicates Officers to patrol the river.

With COVID and the banks being off limits **134.25 hours** were dedicated in addition to regular patrols in 2020.

The following warnings and charges were laid:

	2020	2019	2018
Hours of dedicated river patrol	134.25 hrs	102.5 hrs	90.5 hrs
Charges FWCA	5	20	32
Charges Liquor Licence Act	9	2	7
Complaints called related to Fish and Wildlife	22	59	46
Complaints Called in re By-Law Night Fishing Ban	108	7	8
Charges By-Law	74	3	4
Warning issues By Law	27	6	13
Warnings FWCA	33	6	18
FWCA Licenses Checked	44	335	Not captured

Social Media

Social Media increasingly became the method of communication based on the state of emergency.

The Port Hope Police *Twitter* account increased by 206 “followers” in 2020 to a total of 2,912, an increase of 8 %. The *Facebook* account saw an increase of 843 to 2775 individuals. There were also 1400 *Instagram* followers at the end of 2020.



Collection of Identifying Information in Certain Circumstances

Police Services Act Ontario Regulation 58/16 -Collection of Identifying Information in Certain Circumstances.

REPORT:

Attempt Collection:

0 Total Number of Attempted Collections

0 Attempted Collection - Identifying information collected



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Mental Health:

The Port Hope Police Service has successfully been working as a part of MHEART (Mental Health and Engagement Response Team). This team is made up of police and mental health professionals who assist on the front lines aiding individuals that need immediate mental health assistance

In 2020 there were **92** MHEART -PHPS mental health follow-ups. This is an increase of **48%**. These follow-ups are continued support for the individual. The individual is also given a list of community services that are available.

The incidents in 2020 concluded with **65 %** of the calls being successfully de-escalated without any injuries to civilians and officers, compared to **58%** of calls being de-escalated in 2019. Port Hope Police continues to work with community partners to provide help to those in need.

Port Hope Police Service continues to use the Health IM Brief Mental Health Screening Application. This application has a direct link to the hospital. If an individual needs to be transported to the hospital, as they are going through a mental health crisis, all information collected by the Police is relayed to the hospital with a click of a button, allowing the hospital to be ready for the incoming patient.



	# of Calls	Apprehensions	De-escalations	Voluntary transportation	MHeart Follow-ups
2020	103	31	67	5	92
2019	113	43	60	5	62
2018	116	39	77	Not captured	N/A

Domestic Calls / Victim Assistance:

2020 saw an increase in the number of domestic calls by 4%, the number of safety plans created increased as the service moved towards creating a safety plan for almost all domestic calls.

	2020	2019
Incidents where services offered	35	26
Safety plans developed	67	10
Domestic calls & Criminal Harassment	71	69

Of the 71 calls in 2020

- 10 of them resulted in charges being laid.
- 6 included weapons other than a firearm.



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Community Service:

The Community Engagement Unit (C.E.U) continued engaging with the community for presentations and working closely with community partners. Even with the restrictions related to meeting in public online meetings and presentations became the new normal. The Unit was able to quickly adjust to the new way of business while still providing community services to the Municipality of Port Hope.

Below are the 2020 statistics for the C.E.U:

	2020	2019	% change
School presentations	42	35	20%
# of students in attendance	1775	2708	-34%
Senior presentations	2	11	-82%
# of seniors in attendance	85	466	-82%
Referrals to community partners	92	48	92%
Community mobilization meetings attended	13	50	-74%
Meet community stakeholders	119	174	-32%



Storytime with Cst. Staples

Port Hope Police partners with Medic Alert

Port Hope Police Service will officially launch a vital partnership with MedicAlert Canada on Wednesday, February 20, 2020. The partnership is called Connect Protect and is designed to reunite lost wandering, and vulnerable individuals with their families.

Connect Protect focuses on vulnerable populations such as those with autism, Alzheimer Disease, Dementia, Fetal Alcohol Spectrum Disorders, and Cognitive Impairments such as brain injuries. MedicAlert is Canada's only registered charity linking individuals with health conditions directly with first responders via an ID to ensure vulnerable populations receive immediate and focused attention in emergency situations.



MedicAlert's Connect Protect service provides police 24-hour access to a registered subscriber's information such as photo, past wandering history, and other vital information. Access to this information is a vital tool for officers as they search for or assist individuals in crisis in order to reunite them with their loved ones.



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Significant Events:

➤ **Police Pursuit**

On the 7th of August 2020 shortly around 8:00am Port Hope Police were dispatched to the Pochon Avenue/Peacock Blvd area for a suspicious vehicle call. As Police Officers were entering into the neighbor the vehicle was observed and immediately sped off at a high rate of speed. Police directed the vehicle to stop and the driver ignored and continued to flee south on Hamilton and east on Peter Street. As Police pursued the vehicle on Peter Street the driver slammed on the breaks in an attempt to cause a collision. The vehicle turned south on to Mill Street and skidded to a stop by the boat launch just short of the river. Two persons, one which was the driver, were taken into custody. The third male fled on foot east along the beach. Officers set up a perimeter with assistance of OPP and Cobourg PS. OPP Dog Services (K9) attended the scene and searched the area for the male terminating the search shortly after 12:00 noon. The vehicle was noted to be on file as stolen from the Waterloo area. At 5:00pm a citizen reported a person matching the outstanding individual walking down Hope Street. Police attended the area and confirmed this to be the outstanding man and he was subsequently taken into custody. Numerous charges were laid including flight from police and dangerous driving.

➤ **Drug Warrant Executed**

The Port Hope Police Service Criminal Investigations Bureau has executed a Controlled Drugs and Substances Act search Warrant as part of ongoing investigations and enforcement into illegal drug activity affecting the community. In the early morning hours of Wednesday the 2nd July 2020 members of the Criminal Investigations Bureau with the assistance of Uniform Officers and the Cobourg Police Service Criminal Investigations Bureau executed a Controlled Drugs and Substances Act search Warrant at a Cavan Street apartment.

Four males were arrested and charged with Possession and Possession for the Purpose of trafficking in Schedule 1 Substances.

As a result of this investigation and search, police seized approximately 14 grams of Purple Fentanyl, 39 grams of Cocaine, 9 grams of Crack Cocaine, 20 grams of Chrystal Meth. and \$2,435 in cash. The street value of the illicit drugs was approximately \$7,300.00.

➤ **Young person charged with attempted murder.**

A 14 year old young person is in custody on charges of Arson, Attempted Murder and Mischief Endangering Life. Early Sunday morning August 16, 2020 Port Hope Police responded to an arson call. It was learned that 14-year-old disabled the fire alarms in the residence, unplugged the phones, and attempted to start a fire by placing paper and fire accelerant chemicals throughout the residence.

➤ **Man charged with Obstructing Police.**

A 23 year old man is facing charges after a Port Hope Police Officer investigated him in a motor vehicle. On the 6th of October before noon the officer commenced a traffic stop in the Municipality's east end. When the Police Officer asked the driver to identify himself the man gave a false name. Further investigation revealed the man's true identity and the fact warrants were outstanding with Kawartha Lakes Police Service for several criminal offences involving a firearm dating back to February 2020. The man was charged with obstructing a peace officer and will appear in court later in November. Officers from the Kawartha Lakes Police Service attended the Port Hope Station and took custody of the man to be processed on their charges



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Motor Vehicle Collisions:

There was a 38% decrease in collisions which can be explained by the lockdown and having less vehicles on the road. The data shows that of those 83 collisions there were a total of 18 injuries compared with 35 the year before. There were 15 hit a run collisions.

Year	Non- Fatal Injuries	Property Damage Only	Non- Reportable
2020	10	72	0
2019	20	110	3
2018	14	110	0

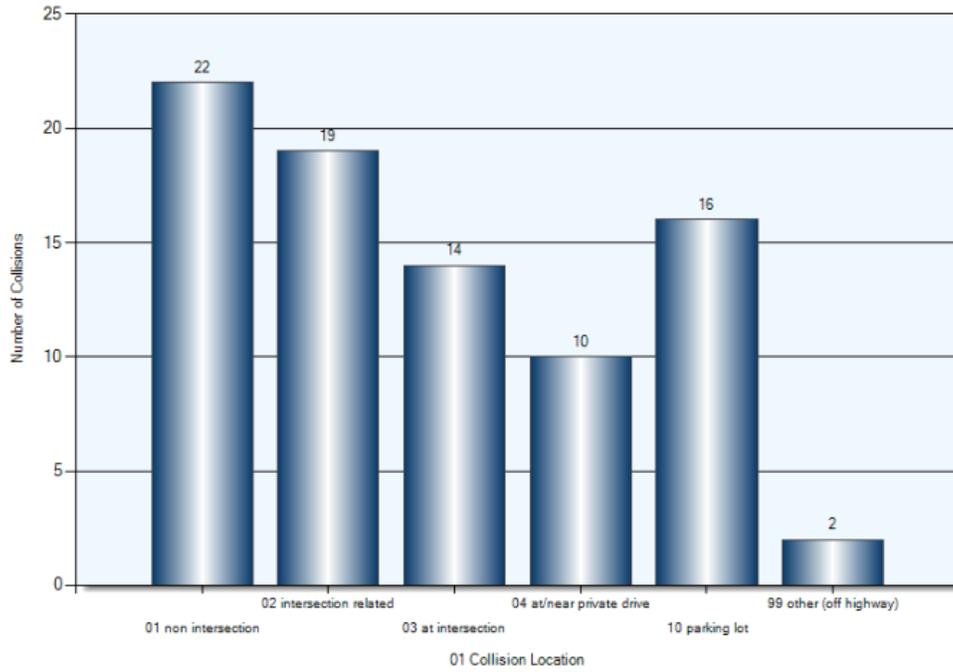
Collision Breakdown 2020

Sequence of Events	Total Incidents	Total Parties
Other Motor Vehicles	41	112
Unattended Vehicle	27	27
Pedestrian	1	1
Ran Off Road	1	1
Skidding/Sliding	1	1
Cable Guide Rail	1	1
Pole (Utility/Tower)	3	3
Fence/Noise Barrier	2	2
Ditch	1	1
Building/Wall	1	1
Other Moveable Object	1	1
Other (Other Events)	2	2
Other Fixed Object	1	1

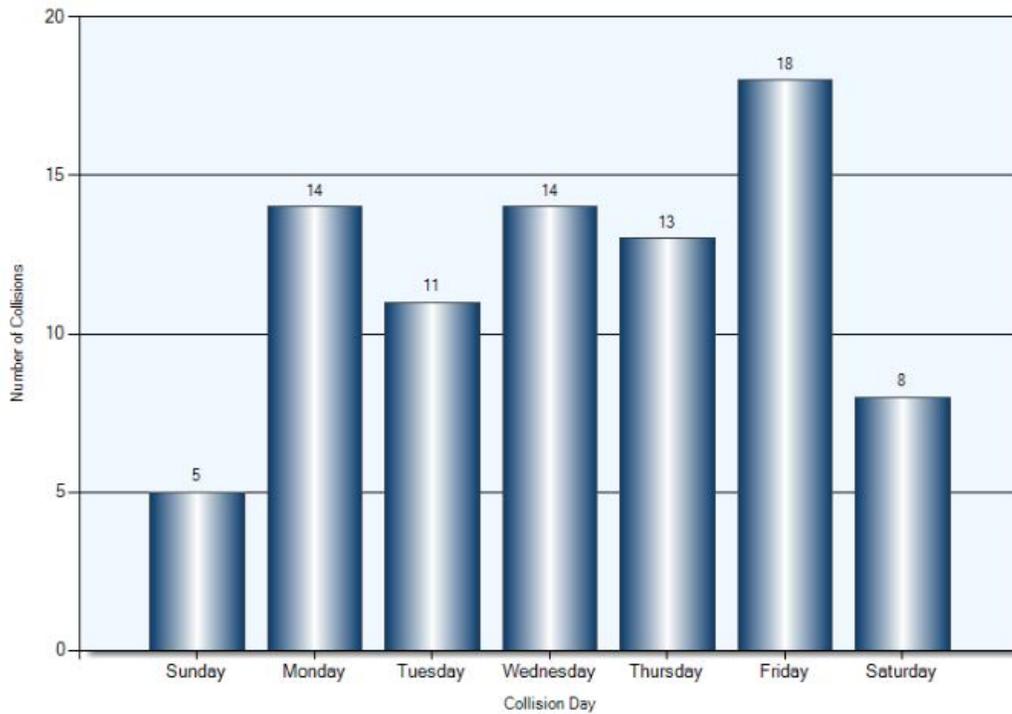


Collision Locations

Total Incidents: 83 | Total Parties: 154

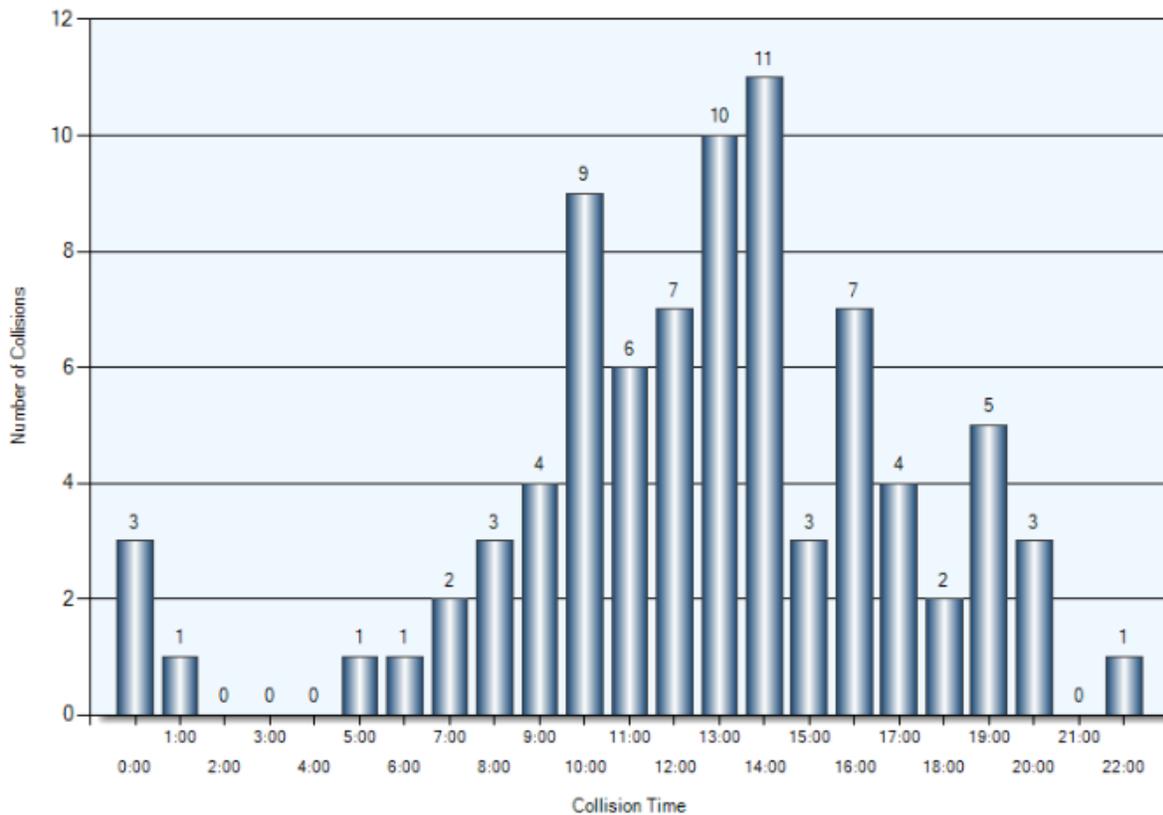


Collision Day

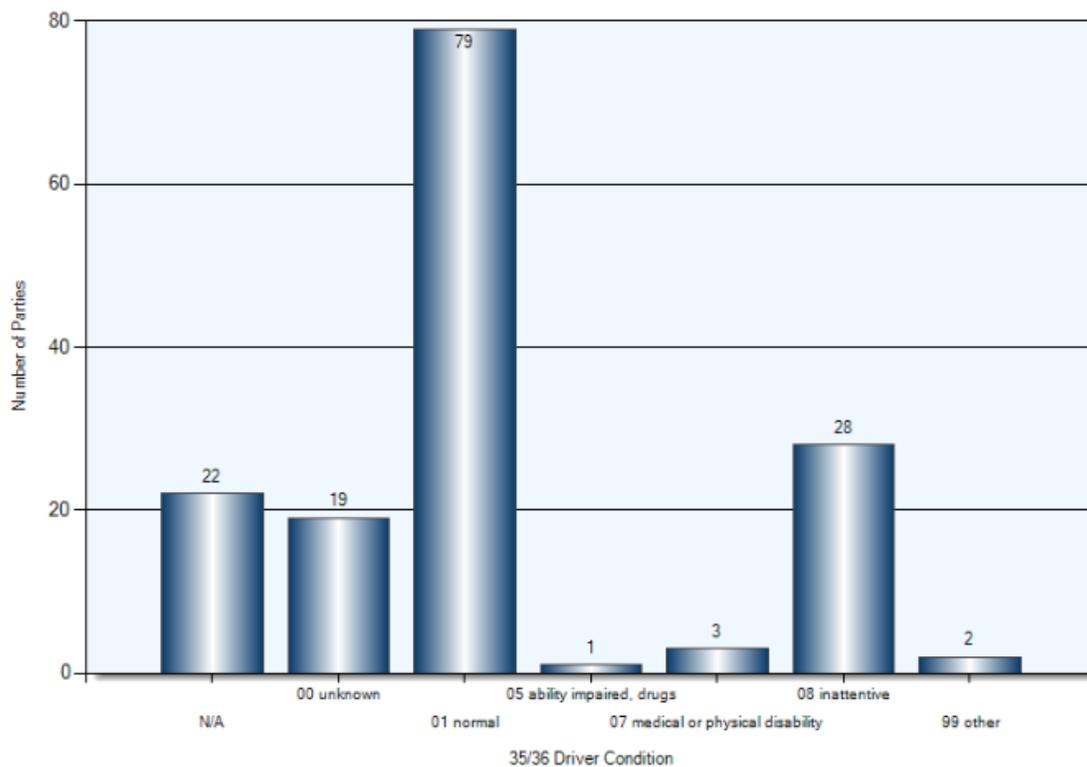




Collision Times



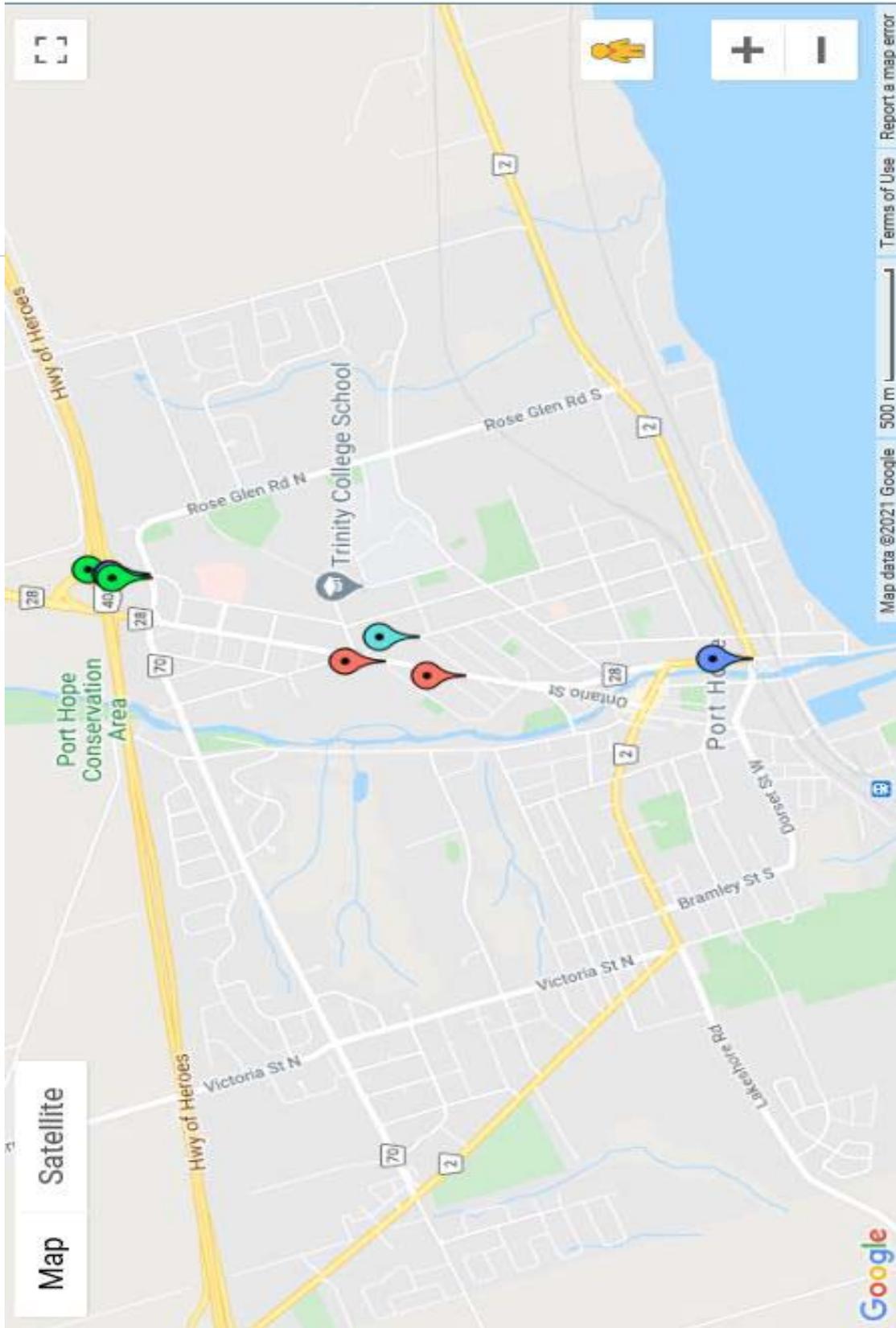
Driver Conditions





Collisions Involving Injuries

Total Incidents: 8 | Total Parties: 9

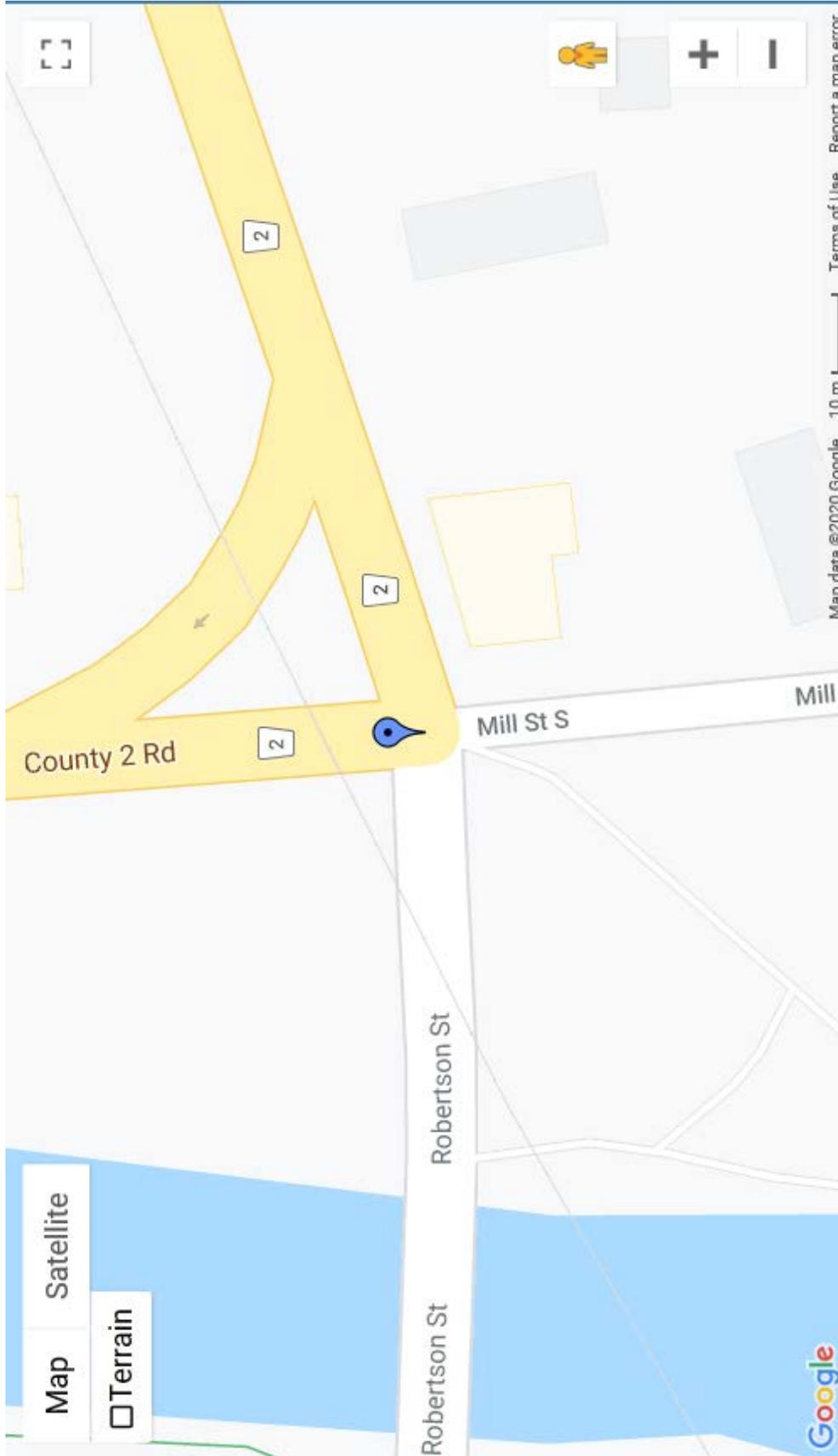




Collisions Involving Pedestrians

Collision Location

Total Incidents: 1 | Total Parties: 1

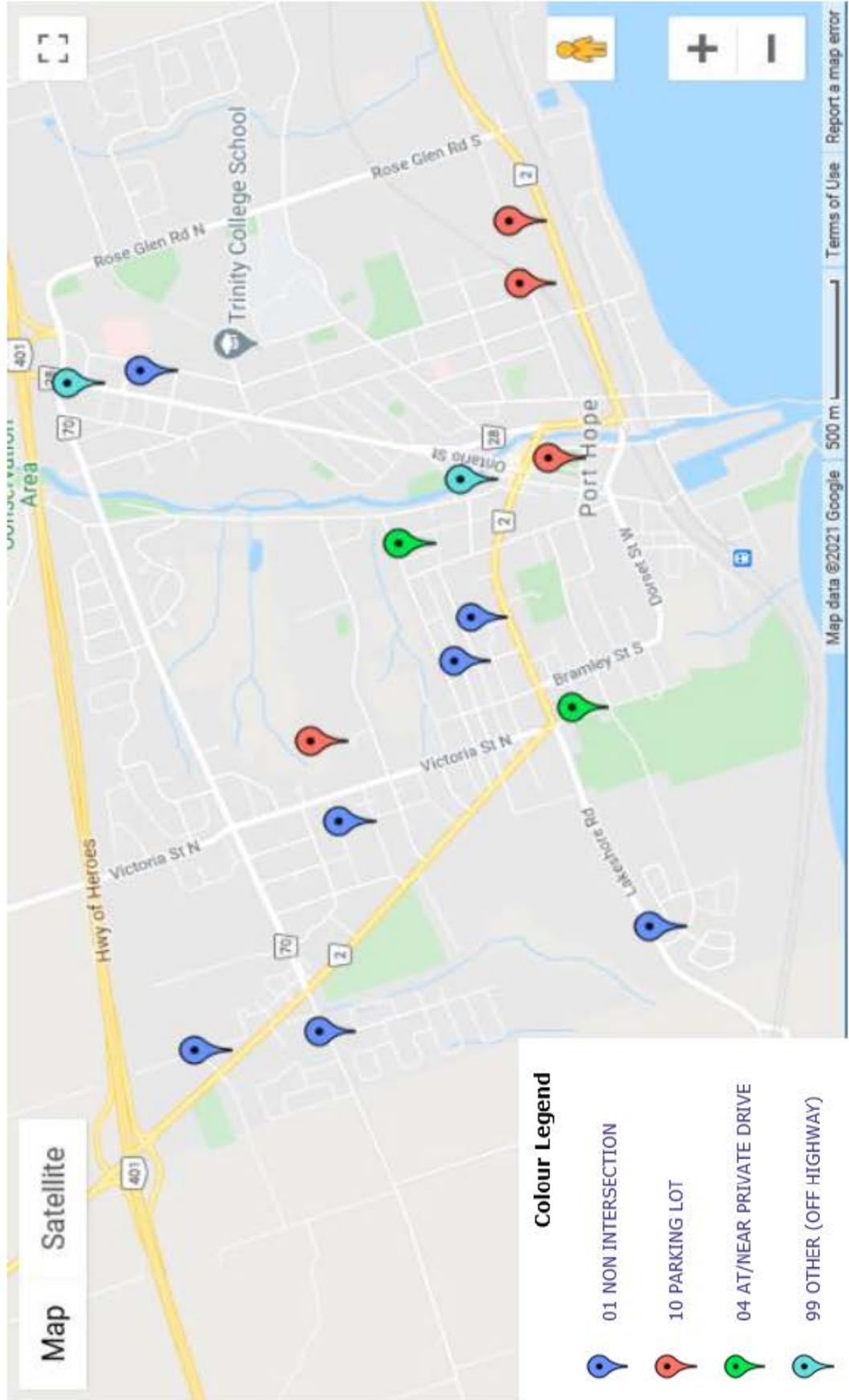




Hit & Run Collisions

Collision Location

Total Incidents: 15 | Total Parties: 29





Top Intersections With Driver Profile

Incident Location	Incident Count	Party Count
PHILLIPS RD & ROSE GLEN RD	7	14
HOPE ST S & PETER ST	3	5
CHURCH ST & WALTON ST	2	4
ELLEN ST & HOPE ST N	2	4
STRACHAN ST & VICTORIA ST S	2	4
128 PETER ST & PETER ST	1	2
161 PETER ST & PETER ST	1	2
187 TORONTO RD & TORONTO RD	1	2
227 WALTON ST & WALTON ST	1	2
286 STRACHAN ST & STRACHAN ST	1	2
32 TREFUSIS ST & TREFUSIS ST	1	2
39 NORTH ST & NORTH ST	1	2
401 ON-RAMP & ROSEGLEN RD	1	2
62 VICTORIA ST N & VICTORIA ST N	1	2
81 PINE ST S & PINE ST S	1	2
BARRETT ST & CAVAN ST	1	2
BAXTER PL & RAPLEY BLVD	1	2
BRUTON ST & TORONTO RD	1	2
BURNHAM BLVD & CURTIS CT	1	2
CAMPBELL RD & CROSSLEY DR	1	2
Grand Totals:	31	61





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Community Pictures:





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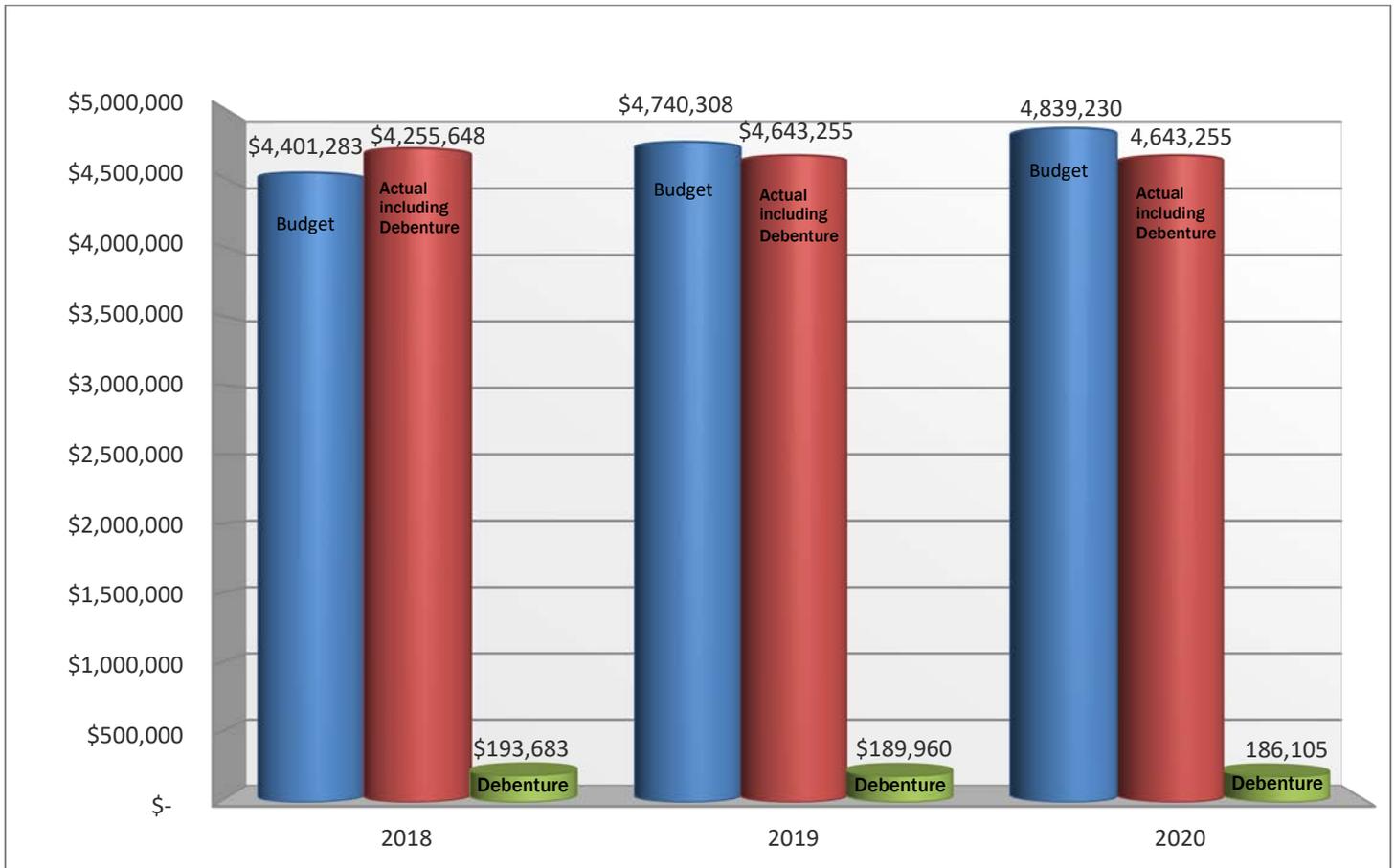
Financials:

The 2020 Port Hope Police Service (PHPS) budget highlights are based on preliminary internal statements as external audited year end financial statements were not finalized at the time of this report. This section does not include screening revenue or expenses, see page 26 for screening data. Overall the Police service was under budget with a surplus of about \$195,975.

Revenue: Actual revenue \$119,240 was below the budgeted amount of \$127,615 the transfer from the reserve was not complete at the time of this report. With the pandemic and lockdown there were no paid duty events which caused a drop in revenue.

Expenses: In total 2020 expenses were \$4,762,495 compared to a budget of \$4,966,845; PHPS was under budget. A large portion of the surplus came from salaries as some positions were not filled in 2020 due to leaves, the service did not use the entire overtime budget and the retiree benefits were lower than budgeted.

Capital: In 2020 the following capital projects were completed: The firewall was updated with a backup also put in place. The court vehicle was replaced and a police cruiser was replaced with the F-150 truck. Another speed sign was purchased and the video security cameras were updated at the station. All capital projects were funded through the municipal policing reserve which means no tax payer funds were utilized for any of the purchases. The funds in this reserve come from police service screening revenue.





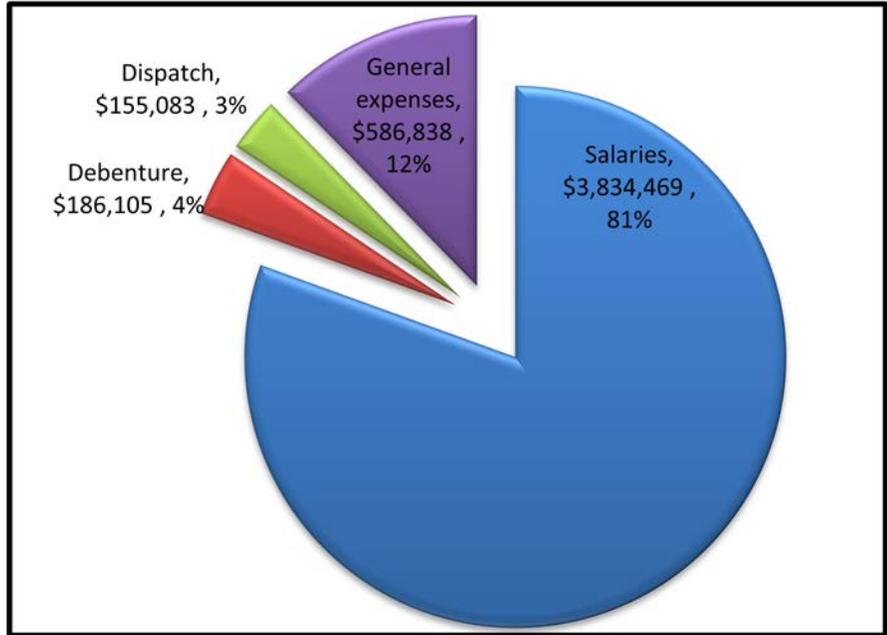
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**Breakdown of expenses for 2020

81% of the 2020 budget went to salaries. Salaries are negotiated between the Port Hope Police Board and the Port Hope Police Association. This was the same in 2019.

General expenses are items such as heat, hydro, gas, vehicle expenses, building maintenance, information technology maintenance agreements and other items which made up 12% of the annual expenses.

The debenture made up 4% of the expenses in 2020 and Dispatch 3%.



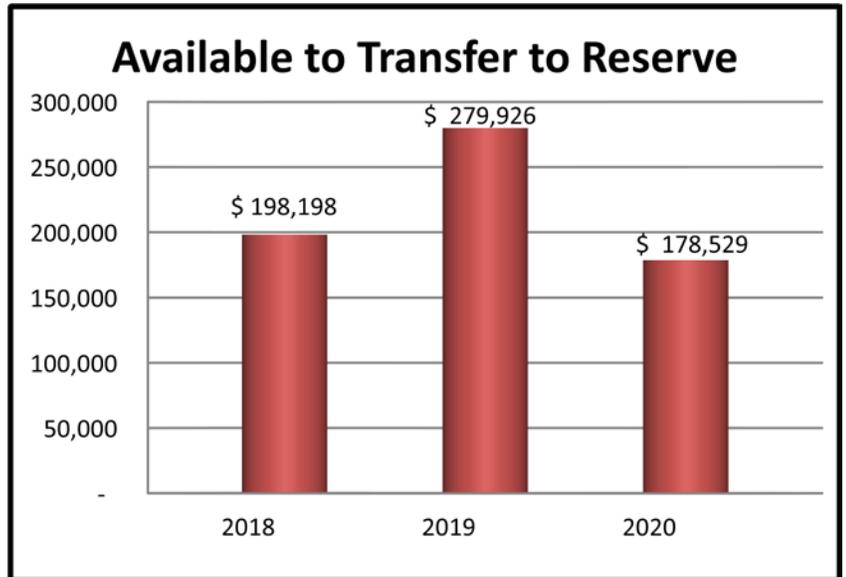
The expense breakdown by percentage was exactly the same as in 2019.

**Screening:

Port Hope Police Service has a number of clients for which third party criminal record checks are done. 2020 was a difficult year as it saw the business revenue decline with stores closing due to the pandemic. The background checks are done mostly for employment purposes and with businesses in lockdown there was not a lot of hiring going on in Canada.

In 2020 Screening posted revenues of \$398,965 against expenses of \$220,436 which resulted in an amount, profit, available to transfer of \$178,529 to the municipal policing reserve.

Monies from the municipal policing reserve are used to fund police capital items such as police cruisers, guns, body armour, speed signs and to offset operating capital as determined by the Port Hope Police Service Board.



**All numbers are 2020 unaudited numbers as year end was not complete at the time this report was written.



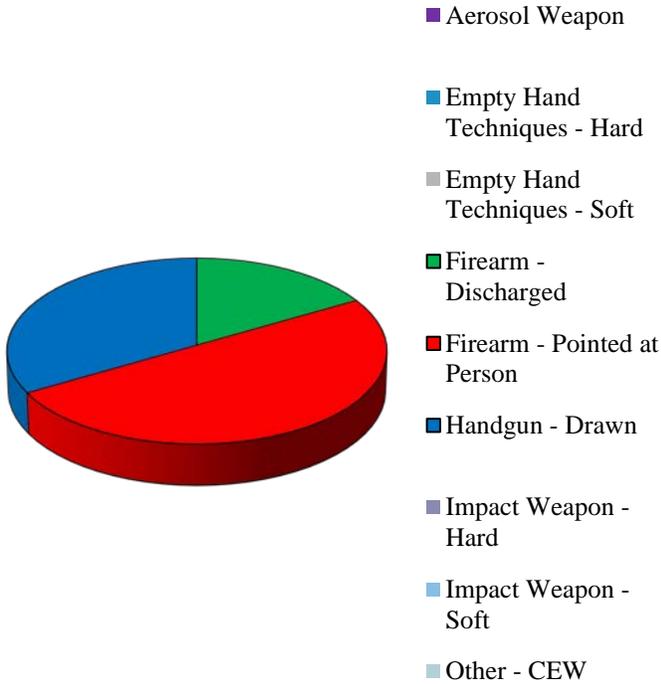
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Use of Force

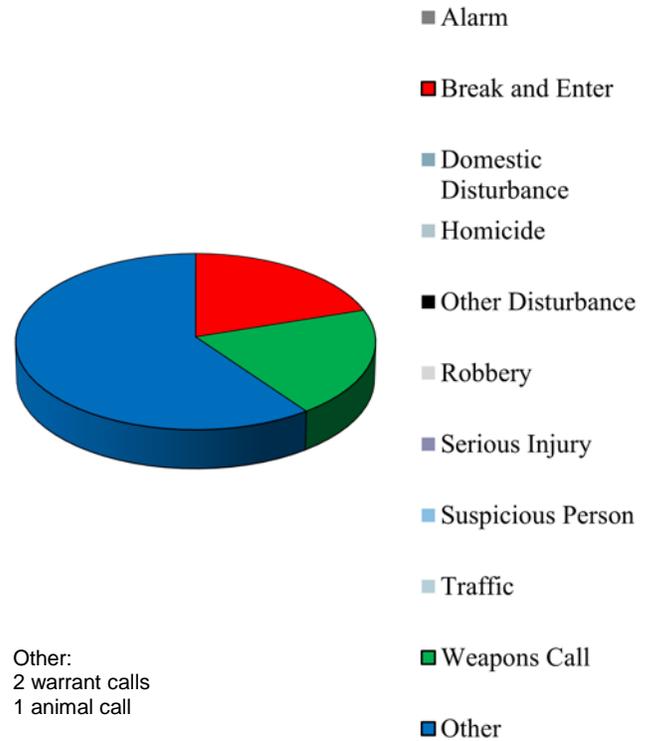
In 2020 we had 5 use of force reports submitted by Officers.

Use of force reports are mandatory reports that are required to be completed every time a weapon is drawn. Below are statistics related to the 5 use of force reports.

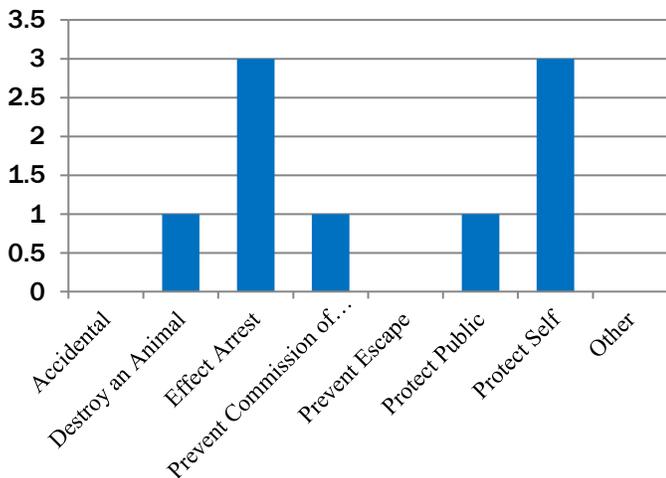
Type of Force Used (More than one option can be utilized in a single incident)



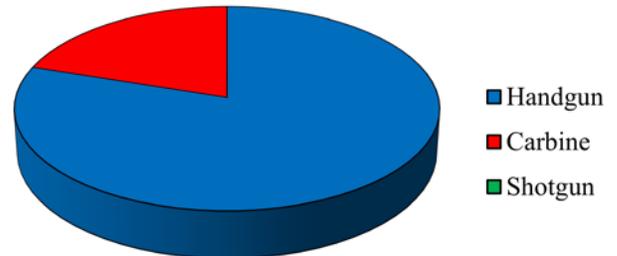
Type of Incident



Reason For Use of Force



Type of Firearm Used





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Port Hope Police Training

With the pandemic and lockdown occurring in 2020 there was limited training that was available for officers. Below is a list of training that was completed in 2020.

Course Description	Number of Officers
Annual Use of Force Requalification	All Sworn Members
Carbine Rifle requalification	All Sworn Members
CEW Requalification	All Sworn Members

Course Description	Number of Officers
Homicide Course	1 Officer
Search Warrant Course	1 Officer
Elder Abuse	2 Officers

Public Complaints

The Port Hope Police Service is committed to handling complaints against police in a professional manner for both the individual complainant and the subject police officer. Three officers are committed to investigating public complaints. As required under the Police Services Act, Part V, investigators for the Port Hope Police Service are the Staff Sergeant, Sergeant in charge of the Criminal Investigations Unit and a Frontline Sergeants. The Deputy Chief is the liaison with the Office of the Independent Review Director.

The following is a breakdown of Part V complaints under the Police Services Act.

OIPRD Directed Complaint (s)	Officers Involved	Disposition
1	1	Withdrawn by complainant
1	1	Completed- Unsubstantiated

Local Inquiry

A local inquiry is not a formal complaint but an inquiry into the actions of officers. These are usually dealt with by way of explanation and resolved.

Local Inquiry 2020	Disposition
2	All were resolved

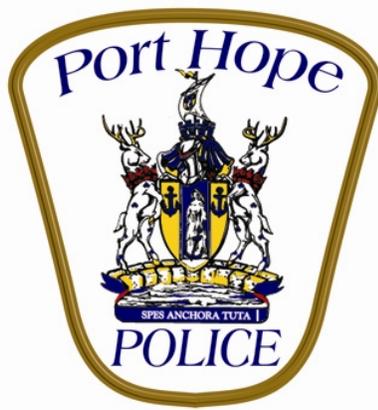
Chief's Complaint

Under section 76 of the Police Services Act the Chief of Police may initiate a complaint about one of his/her officers that would require an investigation. After the investigation the matter is then referred back to the Chief for resolution.

Chief's Complaint 2020	Disposition
1	Informal Resolution



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